

Cookies policy

1. Introduction

- 1.1 Our website uses cookies.
- 1.2 By using our website and agreeing to this policy, you consent to our use of cookies in accordance with the terms of this policy.

2. About cookies

- 2.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 2.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 2.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 2.4 Cookies can be used by web servers to identify and track users as they navigate different pages on a website and identify users returning to a website.

3. Our cookies

- 3.1 We use only session cookies on our website.
- 3.2 The names of the cookies that we use on our website, and the purposes for which they are used, are set out below:
 - (a) We use session cookies on our website to recognise a computer when a user visits the website, track users as they navigate the website, improve the website's usability, analyse the use of the website, administer the website, prevent fraud and improve the security of the website, personalise the website for each user.

4. Analytics cookies

- 4.1 We use Google Analytics to analyse the use of our website.
- 4.2 Our analytics service provider generates statistical and other information about website use by means of cookies.
- 4.3 The analytics cookies used by our website have the following names: `_utma`, `_utmb`, `_utmc` and `_utmz`
- 4.4 The information generated relating to our website is used to create reports about the use of our website.
- 4.5 Our analytics service provider's privacy policy is available at: <http://www.google.com/policies/privacy/>.

5. Third party cookies

5.1 Our website also uses third party cookies.

5.2 Details of third party cookies used by our website are set out below:

- (a) We use WhosOn cookie on our website. This cookie is used with the whoson on service to help us provide on-line chat services to the visitors of our website. Please follow the link for further information <http://www.whoson.com/>
- (b) We use MOZ cookies on our website. The Moz® service ("Service") is offered by SEOmoz, Inc. ("Company") to provide us with access to a rich collection of resources related to search engine optimization and inbound marketing, including without limitation search engine optimization tools, link analysis tools, application program interfaces ("APIs"), search analytics, blogs, user-generated-content, personalized content. For more information please visit <http://moz.com/terms-privacy>

6. Blocking cookies

6.1 Most browsers allow you to refuse to accept cookies; for example:

- (a) in Internet Explorer (version 10) you can block cookies using the cookie handling override settings available by clicking "Tools", "Internet Options", "Privacy" and then "Advanced";
- (b) in Firefox (version 24) you can block all cookies by clicking "Tools", "Options", "Privacy", selecting "Use custom settings for history" from the drop-down menu, and unticking "Accept cookies from sites"; and
- (c) in Chrome (version 29), you can block all cookies by accessing the "Customise and control" menu, and clicking "Settings", "Show advanced settings" and "Content settings", and then selecting "Block sites from setting any data" under the "Cookies" heading.

6.2 Blocking all cookies will have a negative impact upon the usability of many websites.

6.3 If you block cookies, you will not be able to use all the features on our website.

7. Deleting cookies

7.1 You can delete cookies already stored on your computer; for example:

- (a) in Internet Explorer (version 10), you must manually delete cookie files (you can find instructions for doing so at <http://support.microsoft.com/kb/278835>);
- (b) in Firefox (version 24), you can delete cookies by clicking "Tools", "Options" and "Privacy", then selecting "Use custom settings for

history", clicking "Show Cookies", and then clicking "Remove All Cookies"; and

- (c) in Chrome (version 29), you can delete all cookies by accessing the "Customise and control" menu, and clicking "Settings", "Show advanced settings" and "Clear browsing data", and then selecting "Delete cookies and other site and plug-in data" before clicking "Clear browsing data".

7.2 Deleting cookies will have a negative impact on the usability of many websites.

8. Our details

8.1 This website is owned and operated by DQ Global.

8.2 We are registered in England under registration number 3092794, and our registered office is at E2 Fareham Heights, Fareham, Hampshire, PO16 8XT.

8.3 Our principal place of business is at E2 Fareham Heights, Fareham, Hampshire, PO16 8XT.

8.4 You can contact us by writing to the business address given above, by using our website contact form, by email to info@dqglobal.com or by telephone on +44 (0)2392 988303